



Upham Field Use Terms and Conditions

While using Upham field, you agree to abide by the following Terms and Conditions.

1. The field is subject to the following hours:
Monday to Friday – 08:00 to 18:00
Saturday – 08:00 to 13:00
Sunday – Closed
Hours may be restricted to daylight hours during the winter
 2. The field is only available for use via the booking system, with only one customer booking the site per hour
 3. No more than 5 dogs per booking
 4. The field must not be used for formal dog training or classes
 5. Do not enter the field or get your dogs out of the car if there are dogs in the field already
 6. When entering and leaving the field, please do so quietly by gently opening and closing gates and driving to and from the site gently to minimise disturbance to our neighbours
 7. Do not allow your dog to fence run, chase or bark at horse riders, dog walkers etc. that are using the surrounding area.
 8. Only use force-free, reward based training methods during your visit – no electric shock collars, choke chains or citronella collars please. If you feel the need to use these type of 'training aids' and need some help with a behaviour problem please contact us for advice.
 9. Always pick up after your dog/s and take the waste home with you.
 10. Be polite and courteous at all times to our neighbours. Please inform us on 01329 833813 of any negative comments or issues that you receive during your visit. Management will not tolerate rudeness directed towards our neighbours, and such behaviour will result in an immediate ban
 11. Any complaints received relating to either noise or behaviour of our clients will be dealt with as follows:
First complaint – verbal warning
Second complaint – Yellow card, and client will be offered advice to help with their dog's behaviour
Third complaint – Red card, and the client will be asked not to use the field again
 12. At the end of your visit, please ensure that the field is locked, the key is back in the key safe and the combination lock is turned back to "0000".
 13. Call us on 01329 833813 if there are any problems during your visit or for any last minute field bookings. Out of hours, please call on 07421 263586 or email us on office@sallywagsdogs.com
 14. You agree that Sallywags School for Dogs Ltd and/or Claire White-French cannot be held responsible for any loss, damage or injury to persons, property or dogs during your time at the field.
- 1) You accept responsibility and liability for your actions during your time at the field.